



# 2023 Year in Review

## PROGRAMS & SERVICES HIGHLIGHTS

As 2023 draws to a close, we're excited to share some programmatic highlights of the work Community Action Partnership of Hennepin County (CAP-HC) has done January 1 through November 30 to help families with low income stabilize and build toward a brighter future.

Our anti-poverty work is possible because our community is dedicated to helping us create pathways from poverty to prosperity. **Thank you** to our funders and generous donors; dedicated board members; and caring staff members, volunteers, and partners!

**There's still time to help us reach our \$10,000 fundraising goal by December 31. Make a donation in any amount at:**

[caphennepin.org/giving](https://caphennepin.org/giving)



### ENERGY ASSISTANCE

**21,157 Families**

improved energy efficiency and reduced energy burden in their homes.

"Due to my [health concerns], I can only continue to work part-time. The energy assistance program has not only helped me pay my bills, it has also relieved some of the stress and reduced the emotional upset that has been caused my financial situation. I am very, very grateful."

– Energy Assistance Client



### ENERGY-RELATED REPAIR

**255 Families**

experienced improved health and safety due to improvements to their homes.

"CAP-HC has helped me in many ways. Primarily alleviating stress by giving me help with utilities and, most of all, by putting a new motor on my furnace. I am so grateful that I can turn to CAP-HC."

– Sally, Energy-Related Repair Client



### EMERGENCY RENTAL ASSISTANCE

**358 Families**

avoided eviction and were able to remain in their homes.

"I had lost my job due to Covid 19. I fell behind on my rent ... This financial hardship was a challenging and stressful time for my household ... the assistance I received, it helped me get caught up on my rent and helped me and my family from being evicted from our home. I am greatly appreciative of the assistance [CAP-HC] provided."

– Emergency Rental Assistance Client



## VEHICLE REPAIR PROGRAM

89

Families

were able to repair their vehicles ensuring safe, reliable transportation to work, school, appointments, and more.

“Thank you so much for the auto repairs. Losing my job earlier this year and then being worried about my car not being road safe was so destabilizing. This program is so wonderful ... This grant program has helped bring stability to my life in what I had feared would be a very rough year.”

—Randy, Vehicle Repair Client



## EMPLOYMENT SERVICES

68

People

received resumé support, interview training, job retention training, and assistance finding job leads.

“I was completely overwhelmed ... I was sad and anxious about the process of going online and applying for jobs. [CAP-HC] helped me build my resumé and cover letters. I applied for jobs and got interviews ... I recently got a job [and] I want to continue to work with CAP-HC to build my skills and get more training.”

—Phillip, Employment Readiness Client

“I didn’t know how to budget my money. At the end of the month I never had extra money for food, gas, bills. I used my credit cards—foolish. I used the cards with the high interest rates ... I didn’t know what that was ... Going through the [Financial Wellness] class has taught me how to budget, how to save money, and most importantly, how to set goals.”

—Jocelyn, Financial Wellness Client



## FINANCIAL WELLNESS

297

People

learned how to budget, manage their credit, build assets, and more to build toward prosperity.

## PARTNERSHIP WITH CUMMINS & FIRST INDEPENDENCE BANK

Thanks to a partnership with Cummins, a global power technology leader, and First Independence Bank, the first Black-owned bank in Minnesota, CAP-HC was able to expand our Financial Wellness program in 2023. Once they completed the workshop, participants were asked to commit to taking at least 1 of 4 critical actions to improve their financial situation: have a bank account, budget, savings plan, and/or a credit score improvement plan. Of survey respondents, 66% committed to at least 1 of the 4 critical actions!

66%

of Financial Wellness survey respondents committed to taking at least 1 critical action to help pave their path to prosperity.

